



Cigna's mission is to improve the health, well-being, and sense of security of the people we serve and the communities where we live, work and play.

Cigna New England is focused on building strong collaborative relationships with employers, hospitals, physicians; and partnering with non-profit organizations in Massachusetts, Rhode Island, New Hampshire, Vermont and Maine to improve population health.

- Fully-integrated Service Model: Cigna owns all of its customer service entities (no outsourcing to third party vendors): Medical, dental, pharmacy, behavioral health, group life insurance.
- State-of-the-art online customer experience that uses computing principles to anticipate individual needs and preferences to give personalized solutions.
- Only health service company that offers 24/7 customer service every day of the year.
- Strategic commitment to community through sponsorships and long-term partnerships that align with our mission, by teaming up with non-profit organizations such as Pan-Mass Challenge, Blessings in a Backpack, and Shatterproof.



Mark Butler,
Cigna New England President



NEW ENGLAND HEADQUARTERS

Newton, Massachusetts

STATS

- 40,000+ employees worldwide
- 95 million customer relationships worldwide
- Sales capability in approximately 30+ countries and jurisdictions
- Fortune 100 company

CONTACT

Cigna.com

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